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TECHNOLOGY EMPOWERING INSURERS

Shadi Sa'adeh, General Manager, Eskadenia Software UAE, reveals how their products are setting a benchmark in the industry

How is technology shaping the industry? How is it benefitting service providers and customers?

Technology is transforming the insurance industry by automating processes and enhancing connection between all involved parties. Eskadenia Software's insurance management systems help providers, consultants, brokers, and customers operate more efficiently across key areas such as underwriting, claims processing, and financial management. This leads to faster decision-making and lower operational costs.

For customers, technology brings greater transparency, more personalized services, and quicker access to support through multi-channel portals and mobile apps.

How is data analytics and AI driving growth, and are the industry players equipped to adapt and adopt these technologies?

Data analytics and artificial intelligence drive growth within Eskadenia Software systems by delivering actionable insights and intelligent automation.

The advanced algorithms embedded in the ESKA® Insures Suite empower insurers to increase sales performance through targeted support for sales agents, improve user effectiveness and turnaround times by optimizing workflows for internal users, and enhance customer retention and satisfaction by proactively engaging clients with personalized services. Eskadenia delivers modular, innovative AI platforms that fit easily into existing operations, helping insurers of all sizes adapt quickly to market changes and drive their business forward.



Eskadenia's newly launched systems built on Micro-Services architecture are reshaping how insurance companies perceive running applications. With our high project success rate, advanced technology stack, and deep regional expertise, Eskadenia is a perfect long-term partner for insurance companies."

Shadi Sa'adeh
General Manager,
Eskadenia Software UAE